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Abstract
In coping with the rapid change of operating environment, the industries are enhancing operating efficiency and upgrade competitive power as a highest goal in order to maintain perpetual operation. It is therefore, the responsibility center system is the one of the management systems to deal with the business environmental changes. There are a lot of factors which affect the achievements on the responsibility center system promotion. The purpose of this study is how to screen out the critical affecting factors, in order to ensure the responsibility center system implemented smoothly.
This study discusses KSF（Key Success Factor）by the implementation of responsibility center system into the book distribution industry. The study uses questionnaires to collect data and applies AHP（Analytical Hierarchy Process）to analyze the data acquired, and to figure out the comparative importance of KSF of the responsibility center system. Through Analytic Hierarchy Process, research results show that non-finance index dimension is the most important one, and then finance index dimension. Comparing the important ranking of all factors, we will find that the manager leadership, management ability and determination is the most important one, and then the acquaintance and identification of responsibility center system to organization members, and the implementation of responsibility accounting system. Finally, the study will provide various strategy proposals in terms of the promotion and management for the implementation of the responsibility center system.
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